Twitter Polls: How Early Adopting Brands Are Using Them

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Date: December 5, 2015



On October 21st, during the **#TwitterFlight2015** conference, **Twitter** expanded its gamut of services by introducing **Twitter** Polls, a particularly interesting and important feature that will enrich user experience and engagement.

This is what Javier Burón, CEO & Co-founder of SocialBro, had to say on the latest development by Twitter:

"We were at the **#TwitterFlight** conference when **Twitter** launched one of their latest features: **Twitter** Polls. This is a great opportunity for brands to interact with their audience. It is an example of how **Twitter** can enrich video content and images. In addition, by using **Twitter** surveys and polls, brands will be able to get more information from and about their audiences, it'll now be possible to directly see their interests and preferences. We definitely have an opportunity to take advantage of this social platform and make users feel a part of brand activity."

In just over a month this new functionality has been available to all, many brands have already tried their hands at it. Here's a look at how brands have used the **Twitter** Polls feature...

Giving The Audience Complete Power

<u>Oakland Raiders</u> led by example with this simple poll. By asking this question, they put the power back in the hands of their fans', and let them dictate future events. Strategic and engaging.

https://twitter.com/RAIDERS/status/647124732920201217

Spreading Awareness

One that works perfectly for not-for-profit and charity organisations, <u>WHO</u> used the **Twitter** poll feature to spread awareness for World Antibiotic Awareness Week and #WorldToiletDay

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http://www.brandknewmag.com

https://twitter.com/WHO/status/659772954809663488

https://twitter.com/WHO/status/666913334831226880

Promoting A Regular and Recurring #Hashtag

Using the hashtag #BeautyandtheBeats, <u>Benefit Cosmetics'</u> host a radio show every Thursday. In a bid to promote the hashtag and the show, they used Twitter poll to do a simple survey of their audience's music preferences.

https://twitter.com/BenefitUK/status/667006700986089472

https://twitter.com/BenefitUK/status/668893135787925504

Gauging Knowledge Of Audience About Upcoming Launches

If you're launching a product, or in this case, a film and want to know how successful your promotions of that product have been, why not take a **Twitter** poll? This is exactly what Indian film production company, <u>Dharma Productions</u>, did to see how much their audience knew about their upcoming films... plus it was the perfect way of promoting them.

https://twitter.com/DharmaMovies/status/659642353997578240

Promoting Products

One of the main ways **Twitter** polls would be used by brands is by promoting their products – and car manufacturer <u>Nissan</u> did just that. Using a soft sell approach, they asked their audience how they would use the **Nissan GTR**, and drove a good amount of engagement from it.

https://twitter.com/NissanUSA/status/654349178525622273

<u>Taco Bell</u> wasn't far off, but instead of asking about particular items on their menu, they started off the **Twitter** polling with a generic, but effective question.

https://twitter.com/tacobell/status/661745420498923520

Pure Entertainment [With A Smattering Of Market Research]

And then there were some brands that decided to try their hands at **Twitter** polls by asking questions for the pure joy of it. They were topical, engaging, and fun.

https://twitter.com/Waterstones/status/668204420300148737

https://twitter.com/OldSpice/status/657376577894789121

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