Taxiing for a new brand identity

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Uber's new abstract, colourful logo draws mixed response from social media

Uber has replaced its black-and-white u-shaped logo with an abstract geometric shape that differs in colour according to which country it is being used in, with the new look raising eyebrows across **social** media.

The corporate identity icon appeared on users' smartphones overnight in two different shapes - hexagonal for drivers and circular for passengers.

The brand overhaul has drawn a mixed response on **social** media, with many tweeters expressing their dismay.https://twitter.com/joshuatopolsky/status/694675595901407232

The taxi-hailing service has created different coloured versions according to the countries in which it operates. While it is red in China, it is turquoise in India, pink in Mexico, green in Ireland and blue in the UK. Travis **Kalanick**, **Uber's** founder and chief executive, described the old look as "black and white, somewhat distant and cold" and said that it failed to communicate that **Uber** was a "transportation network, woven into the fabric of cities and how they move". This is a recurring narrative from **Uber**, which has long sought to cast itself as more than just a taxi service. Earlier this year, Kalanick acknowledged that the **brand** had an image problem, and that he needed to learn to tell the brand story. So it was curtains for the old look:

For another Twitter user, the idea of **Uber** being "woven in" clearly resonated.

https://twitter.com/riptari/status/694817227393077248

Uber, however is undeterred. In a philosophical and slightly confusing video, the company asks users to "consider the bit, the building block of the **digital** world." It goes on to talk about the bit represents **Uber's** technology, while the atom represents the **brand's** impact on humanity. **Kalanick** said: "To bring out this human side - the atoms - we've added colour and patterns. The team has spent months researching architecture, textiles, scenery, art, fashion,

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people and more to come up with authentic identities for the countries where **Uber** operates."

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