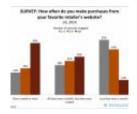
Multichannel marketing drives sales

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Shoppers more frequently buy products when they see a ton of ads

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People are more likely to purchase products when **brand**s target them with ads across numerous channels, according to a new report from <u>Fluent</u>.

These channels include television, print, and online ads, as well as newer formats such as Facebook and Twitter ads. And if a shopper sees ads for the same products across a majority of these channels, then he or she is more likely to make a purchase either in-store or online.

According to the report, 62% of U.S. shoppers who engage with a retailer on 10 or more channels shop at the store at least once a week. Meanwhile, 42% of shoppers who engage with one to four channels make purchases this frequently.

Furthermore, 49% of shoppers who engage on 10 or more channels make online purchases from their favorite retailer's site at least once a week, compared to 21% of shoppers who engage with one to four channels.

Therefore, retailers have a chance to increase their visibility and ultimately boost their conversion rates. Twitter is responsible for much of this purchase frequency, as 78% of shoppers who said they made purchases at least once a week engaged with Twitter.

Brands and retailers should spread their ad dollars to reach the most consumers without abandoning traditional channels. As a matter of fact, 39% of shoppers in the report said they remembered seeing a print ad for their favorite retailer, which is the same percentage as those who remembered seeing an online ad.

This fact has tremendous implications for online-only retailers that are focused completely on creating a **digital** presence. These companies must remember that customers encounter numerous physical ads each day, and these can help raise awareness and lead to more purchases.

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One of the most effective forms of online **advertising** is native ads — or ads that take on the look and feel of the content surrounding them — which are taking over **digital advertising**.

By 2021, native display ad revenue in the US, which includes native in-feed ads on publisher properties and **social** platforms, will make up 74% of total US display ad revenue, up from a 56% share in 2016, according to new BI Intelligence estimates based off historical data from the Interactive **Advertising** Bureau (IAB) and PwC, as well as IHS.

The rapid uptick in native's share of display ad revenue can largely be attributed to the dominance of **social** platforms like Facebook and Twitter — which were early champions of native and rely almost entirely on native formats — as well as the introduction of new programmatic technologies that are making it easier for publishers and advertisers to scale native campaigns.

Margaret Boland, research analyst for <u>BI Intelligence</u>, Business Insider's premium research service, has compiled <u>a detailed report on native advertising</u> that breaks out native ads into three categories: **social** native, native-style display, and sponsored content (also referred to as premium native). It provides forecasts for how revenues from these formats will grow over the next five years and looks at what factors, in particular, are driving up spending on each of these ad units. As a note, because revenues from these three types of native content can overlap, it does not provide an overall native forecast. Finally, it lays out some of the challenges that face properties that rely on native ads, namely ad frequency and scalability issues.

Here are some key takeaways from the report:

- Native-display ads, including social native and native ads in-feed on publisher websites, will make up the bulk of native ad revenue from 2016-2021. Native display ad revenue in the US will rise at a five-year compound annual growth rate (CAGR) of 17% during this time period to eclipse \$36 billion. The rise of native video ads, particularly on social platforms, will be one of the main drivers of this growth.
- Social platforms generate most of their revenue from native ads and will continue to dominate overall native ad spending through 2021. The dominance of social platforms like Facebook, Instagram, Twitter, and Snapchat on mobile devices, where the entire experience is within a feed, will help propel social's contribution to overall native ad revenue through 2021.
- Sponsored content, which is categorized separately from native-display due to the direct relationship between publishers and **brand**s in creating the format, will be the fastest-growing native format over the next five years. However, the high cost to produce these ads and the limitation in inventory will limit the format.

In full, the report:

- Forecasts US native ad revenue growth from 2016-2021 through three separate forecasts: native-style display, **social**, and sponsored content.
- Identifies the major drivers of native ad revenue growth.
- Discusses key players within each category that are contributing to the rise of native.

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- Presents some of the challenges of wide-spread native adoption with BuzzFeed as a prime example.
- Lays out future opportunities for native ads, including virtual reality, messaging apps, and TV.

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