Enhance In-Store Experience with IoT Platform

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Bangalore, India-based Happiest Minds Technologies, www.happiestminds.com, a next generation digital transformation company, has partnered with Sunnyvale, Calif.-based Tickto, www.tickto.com, a provider of beacons and IoT (Internet of Things)-based platform for retailers across the globe with a mobile-enabled and cloud-ready technology platform, to deliver an integrated retail solution.

Happiest Minds Omnichannel retail solutions enhance the in-store customer experience with location-enabled services and personalization, the company says. These solutions empower store associates and management for a richer sales assistance, customer tracking, and engagement. The integrated retail solutions deliver proximity **marketing** and out-of-box in-store customer behavior analytics.

Happiest Minds and Tickto aim to provide a unique proposition for retailers to help them rapidly improve their customer engagement using Bluetooth, www.bluetooth.com, based beacons. The partners plan to expand their new platform to Omnichannel fulfilment, loyalty building, and store performance improvement.

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